Stores With the Best Return Policies

Ways to get what you really want this holiday season

AUSTIN, Texas, Dec. 20, 2018 /PRNewswire/ -- Shoppers have the right to enjoy easy returns and refunds on unwanted gifts this holiday, but it's not always easy to know or understand the policies at different stores. Take a break from stressing out and keep reading because RetailMeNot has compiled a list of some of the most popular stores with the most hassle-free return policies.

On top of reading the fine print to determine your return is made within the allotted amount of time, Shopping and trends expert for RetailMeNot, Sara Skirboll, has a few tips to make the process even smoother. Skirboll advises, "Keep track of all of the receipts and gift receipts for the gifts you both give and receive. If you are worried about losing them, I always recommend taking a picture to keep for your records." She adds, "If possible, I also advise shoppers to wait until after January 1 to make your returns to avoid the post-holiday sales rush."

Keep reading for a few retailers with the best return policies, and head to the RetailMeNot blog,*The Real Deal*, for the full list.

Athleta: Give-It-a-Workout Guarantee
A division of Gap Inc., Athleta specializes in athletic apparel for women. Although The Gap, Old Navy and Banana Republic accept returns only if you haven't worn the clothes, Athleta has a *"Give-It-a-Workout-Guarantee"*, so shoppers are able to try out items and make a return if they don't perform as expected.

Shop Athleta deals.

Bed Bath & Beyond: Easy-Peasy Returns With or Without Receipt
If shoppers have a receipt when making a return at Bed Bath & Beyond, they can expect a full refund, minus a few exceptions. If they are a gifted with items and have gift receipt, they can get a merchandise credit for the amount paid.

No receipt? If an item was purchased within the last 365 days, Bed Bath & Beyond will try to find a record of the transaction. If the store can't, the shopper can still get an exchange or merchandise credit—just for 20 percent less than the current selling price.

Shop Bed Bath & Beyond deals.

Kohl's: No Receipt Necessary
Kohl's is already adored by deal seekers thanks to its constant rotation of sales - but the store's return policy is a favorite as well. Kohl's can look up a purchase made through a Kohl's Charge or major credit card purchase for up to 16 months and give a store credit for a return. If shoppers wait longer or don't have a receipt, store credit or a corporate-issued refund can still be issued.

Shop Kohl's deals and check Kohl's gift cards for extra discounts.

Lands' End: 100% Guarantee and Hassle-Free Returns
Not satisfied with a purchase? Lands' End says bring it back anytime. As one of the retailers with the most simple and straightforward return policies, Lands' End lets you exchange or return for a full refund as long as you have the receipt. That even goes for items that have been monogrammed or hemmed.

Shop Lands' End deals.

Macy's: 180 Days to Make a Return
Shoppers have 180 days to make a return at Macy's, however there are some exceptions: You must return Apple smartphones, for instance, within 14 days, and Last Act items within 30.

And if a receipt can't be tracked down, Macy's still lets shoppers make a return in most categories and gives a store credit for the item's lowest-selling price in the previous 180 days.

Shop with Macy's deals.

Nordstrom: No Questions Asked—Seriously
Nordstrom is famous for its incredibly liberal return policy. In fact, legend has it that a customer in the '70s successfully returned car tires to Nordstrom—the funny thing being that Nordstrom doesn't sell tires.

The main takeaway from Nordstrom is that there's no return policy, so to speak. This means there's no return time limit, no receipt required and no paperwork. Purchased an item online? The store provides free return shipping, or the item can be taken back to a physical store.

The one exception Nordstrom has is for their special occasion dresses. The stricter approach states that shoppers must return the dress with tags still intact. Nordstrom Rack also has a different policy with a 45 day return window for unworn merchandise with receipts and original tags.

Shop Nordstrom sales.

Target: Return Without a Receipt
This American department store will offer refunds or exchanges on most unopened items in new condition within 90 days of purchase. Target is so confident in the quality of its Target Owned Brand items that an extended one-year return policy applies to these.

Target will even accept returns without a receipt as the store staff can simply use a credit card, gift card, or check to look up a prior purchase.

For items purchased online, they can be returned at any Target location. Be sure to take the item, the packaging slip and the card used for payment to the guest service desk of the nearest store.

Shop with Target deals.

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